

DIGITAL COMMUNICATION TERMS & CONDITIONS

You may opt-in to receive SMS messages from Rocky HD Rentals LLC in the way of verbally, during a conversation, by submitting our online contact form or by filling out a paper form. Message and data rates may apply from your phone service provider. Message frequency may vary. You will receive up to 2SMS messages per week regarding your reservations or account status or otherwise indicated by your own requests regarding our services.

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at info@rockyhdrentals.com

Use of collected electronic information is referenced in Section 3 of our privacy policy <https://www.rockyhdrentals.com/privacy-policy>

1. SMS Consent Communication:

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2. Types of SMS Communications:

If you have consented to receive text messages from Rocky Equipment Rentals, you may receive messages related to the following

- Appointment reminders
- Customer care
- Promotions or offers

Example: "Hello, this is a friendly reminder of your upcoming appointment with Dr. [Name] at [Location] on [Date] at [Time]. You can reply STOP to opt out of SMS messaging from Rocky Equipment Rentals at any time."

3. Message Frequency:

Message frequency may vary depending on the type of communication.

"Message frequency may vary. You may receive up to 2 SMS messages per week regarding your appointments or account status."

4. Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5. Opt-In Method:

You may opt in to receive SMS messages from Rocky Equipment Rentals in the following ways

- By agreeing to this policy below

6. Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

7. Help:

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at (insert the link)

- Additional Options:
- If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

8. Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our [Privacy Policy] and [Terms and Conditions] pages.
- Message frequency may vary

If you have any questions about these Terms of Service or about the Services, please contact us by email at info@rockyhdrentals.com